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Tips for Conversations with Patients about Vaccinations

Be prepared for questions around vaccinations.

Provide clear information so patients can make an informed decision.

Be aware of non verbal communication.

Maintain eye contact, open body positions, and keep a positive and encouraging tone of voice.

Reinforce cultural safety.

Allow for time and space for questions and respectfully listen to concerns.

Provide credible information.

Have an open discussion regarding the risks and benefits of vaccination that are based on current knowledge and scientific evidence. If you do not have the information, let them know that you will follow up.

Keep an open dialogue.

Provide positive reinforcement and continue to discuss vaccinations over time.

For more information see:

<https://immunize.ca/counselling-public>

<https://www.canvax.ca/>

<https://www.caringforkids.cps.ca/handouts/immunizations-index>

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