

Paul First Nation Health Services: Job Posting



Job Title: Peacemakers Support Worker

The Paul Health Services is accepting resumes for 2 positions

Contract Term Position

Job Summary:

Reporting to the Supervisor, the Peacemaker worker will provide the assistance to individuals in the community of Paul First Nation and referral through phone calls, emails and online chat services (if applicable). Information and referral people to connect to non-emergency social, health and community services. The position provides information, assistance and liaison to people, while advocating, gathering statistics for reporting; and assists in various ways with the activities of the information and referral. The Peacemaker worker provides information directly for those individuals while assessing what they need and utilizes questioning/probing skills to determine the needs of individuals, family and community. Peacemaker Team are NOT First Responders but second responders after RCMP/EMS have responded first.

Job Duties and Responsibilities

Culturally sensitive capacity to manage community and family crisis in a proactive manner while providing a compassionate approach to Mental Health or Substance-induced challenges and connecting people to appropriate resources.

- Receives calls, emails and requests for online chats from individuals contacting the Peacemaker Team, Family Violence information line; Bullying Help Line; Crisis Diversion Line; and the Distress Line (as necessary),
- Assists a wide range of individuals contacting the Peacemaker Team by providing information on diverse topics (non-emergency, social, health and government services), in order to assist them with their needs,
- Provides information directly for those individuals who know what they need and utilizes questioning/probing skills to determine the needs of individuals who don't specifically know what they are looking for,
- Accesses calls to the Peacemakers and provides responses/information/services in accordance with the Peacemaker procedure manual.
- Responds to Peacemaker Line overflow calls when busy,
- Provides assistance and liaison between service providers and callers, where appropriate, by actively linking/connecting the 2 parties together,
- Secures opportunities for later follow-up with clients when appropriate,
- Participated in follow-up contact with callers to ensure appropriate support was provided and to ensure that the quality of services was maintained,
- Provides information on available community resources; Justice, Social, Education and other agency staff, to enhance their effectiveness when assisting clients or the general public,
- Represents information services when attending relevant agency and community meetings and events, participating on joint projects or committees,
- Participates in weekly team meetings, debriefing sessions, supervision and attends other agency meetings as required, be able to facilitate and present to community about the program.
- Must sign an Oath of Confidentiality

Qualifications/Experience

PFNHS recognizes that candidates all have different skills and experiences to offer. While we are highlighting desired qualifications in the following sections, it is not a checklist. We encourage everyone interested to apply and indicate how you would successfully take on the role even if you have unconventional experiences or qualifications.

- Valid drivers license
- Criminal record check
- Drivers Abstract
- Completion of Grade 12
- Some post-secondary schooling in Addiction and mental health
- Life experiences are the biggest assets
- Frontline experience on a Distress Line or in another client support role is required
- Community Resource Specialist Certificate
- Crisis Worker Certificate
- Brain Story Certification
- Addictions Certificate/Diploma
- Able to work under stressful situations
- Priority given to PFN Community Members

Please submit resume to:

Email healthpfn@gmail.com

Fax 780 892 2796

Application Instructions:

For those interested in applying on this opportunity, please submit a resume demonstrating how you meet the selection criteria and attach three references. Due to time constraints, we ask that interested applicants submit information immediately and interviews will be scheduled shortly thereafter.

DEADLINE: March 1, 2022

Paul First Nation Health Services thanks in advance those of you who are interested in applying for this position.

Paul First Nation Health Services Will only contact the applicants who will be scheduled for an interview.

Positions