RAI-HC UPDATE

Home Care Reporting System – HCRS interRAI Contact Assessment (RAI-CA) and interRAI Home Care (RAI-HC)

Our Partners

Having the HCRS would not be possible without our partners. In this update, we want to acknowledge and thank our partners for all the help and assistance they have shown us in ensuring a successfully HCRS project in Alberta.

interRAI (International Resident Assessment Instruments), interRAI is a collaborative network of researchers in over 30 countries committed to improving care. InterRAI provides licenses to countries wanting to use the RAI tools. For more information, please see: www.interrai.org

CIHI (Canadian Institute for Health Information).   CIHI focuses on working with stakeholders to create and maintain a broad range of health databases, measurements and standards. CIHI are license holders for the RAI tools, they also provide all RAI training and resources. For more information, please visit: www.cihi.com

Momentum (Momentum Healthware) specializes in the development, delivery, integration and support of information technology software for the healthcare industry. Momentum has received licenses for all interRAI tools rom CIHI. Momentum provides licenses to us so that our communities are able to use the interRAI tools. They also provide software support to all our sites. For more information, please visit: www.momentumhealthware.com

TSAG (Technical Services Advisory Group). TSAG is a non-profit First Nations organization with the goal of assisting First Nations in Alberta to gain the proper tools and knowledge that will help them achieve and maintain high standards in technology and services within their community. TSAG provides technical support to all of our HCRS communities.
For more information, please visit: www.tsag.net.

A huge thank you to all our partners!!

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The HCRS system is now in 13 Communities and we are growing!

With plans to add 5 to 7 new sites each year until all of First Nations communities in Alberta have RAI tools in their community - on par with the Province. Current RAI communities:

1. Blood Tribe
2. Frog Lake
3. Woodland Cree
4. Peerless/Trout Lake
5. Whitefish Lake
6. Loon River
7. Enoch Cree
8. Siksika Nation
9. Bigstone Cree
10. Sucker Creek
11. Beaver First Nation
12. Dene Thå
13. Tall Cree

The good news is by having more and more sites come on board, makes it easier to transfer an assessment from one site to another. So, if you have a client in home care that's moving to a HCRS community, you can easily transfer that record over by contacting our office.

What comes first, the RAI-CA or the RAI-HC?

We've had several inquiries from communities asking if a RAI-CA is required, and the answer is "Yes." It's a mandatory component of the HCRS to have a completed RAI-CA for each and every client, whether or not they enter the home care program.

As soon as contact is made, whether it be via telephone, fax or in-person, a RAI Contact Assessment must be completed before completing any other assessment. By completing the RAI-CA, you will be able to determine if the client requires entry into the Home Care Program, and if so, then move on to the RAI-HC.

Please do not complete a RAI-HC before the RAI-CA, doing so creates a back log of change requests that must manually be made in the system before being able to upload data into CIHI for e-reports.

Education/Training

Please remember to advise our office as soon as possible when a new Registered Nurse for Home Care has been hired. You can do this by completing the form titled "HCRS Project Notice of Staffing Change." If you need another copy of this form, please go to

www.onehealth.ca, then over to the 'forms tab', choose Home and Community Care, you'll find the form there. Otherwise, contact our office and we will send you a copy of the form. All new staff must take the FNIHB mandatory training. Here's a listing of the mandatory HCRS training all staff must have:

- Fundamentals of the RAI-HC Assessment Process - online from CIHI - Self Study
- Coding the interRAI-CA - Module 1 Intake from Community/Hospital (HCRS) - Web conference
- Coding the interRAI-HC for Beginners (HCRS) - Face to face
- CARNA Privacy Guide - Self Study - see CARNA online course

Once a year, usually in the fall our office provides 'face-to-face' training, so be sure to advise us as soon as possible if you have new hires to let us know so that we can invite them to these training sessions.

For all CIHI web based training, can be found at:
https://learning.cihi.ca/users/index.aspx
You will have to create a user name and password before registering, be sure to indicate that you're a FNIHB Alberta participant so that you will not be charged. Please contact our

office if you require assistance with registration.

Please note: After completing modules, please remember to fax or email a copy of your certificate to our office so that we can update our database. Our Regional Education position is vacant, in the meantime, for any Education/Training concerns, questions, or queries, please contact the HCRS Project Manager.

Who should I call?

Help Desk Numbers

For hardware problems (such as unable to turn on computer or computer screen is frozen, etc.), call TSAG: **1-888-999-3356**.

For issues when logged into *Momentum* software, call Kelly at **1-877-231-3836, ext. 296.**

FNIHB – Alberta *HCRS Contacts*

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For information on the HCRS project, please contact Toby Pascal, Project Manager
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Thank you!