



RAI-HC UPDATE

Home Care Reporting System – HCRS interRAI Contact Assessment (RAI-CA) and interRAI Home Care (RAI-HC)

Welcome to our Spring 2014 HCRS Update. I'm pleased to say we have a total of 13 communities in Alberta using the HCRS, with plans to bring on as many communities as we can this fiscal year. Therefore, if you know of any community that is interested in having the Home Care Reporting System which uses with interRAI tools for Contact Assessment and for Home Care please feel free to share this update.

These past couple of months have been busy for our pilot sites now that they have almost 95% of all their Home Care clients entered in the HCRS. The newer sites which were brought on this past fiscal year have had a slower start in getting data entered. Please don't get discouraged, it is challenging learning a new electronic system. Change is always challenging, implementing a new system, especially going from paper to electronic, change in the way we track always takes time. So please be patient and perseverer to get going, the outputs / reports will be all worth your effort.

HCRS Data Upload

A huge thank you to all our sites that had their data uploaded to the Canadian Institute of Health Information (CIHI)! I'm pleased to say, that out of 13 sites, we were able to upload data from 8 sites. Soon these sites will be receiving e-reports from CIHI to help them better plan for the future of their community.

Please note, our next data upload will be in early July 2014, so please ensure to have all your records entered so that you too will receive e-reports to aid you in planning.

Remember, if you're having difficulty getting started or have forgotten your user name and password, please call us at (780) 495-3963.

Home Care – Care Planning Tool is coming!

The first step in care planning in a home care setting should be an accurate and comprehensive assessment. The RAI-HC assessments and the resulting Outcomes Measures and Clinical Assessment Protocols (CAPs) serve as the starting point for the assessment

Once the RAI-HC assessment is completed, a client centric care plan can be devised that takes into consideration not only client issues or problems but may also include client strengths as well as family/relationship issues which are affecting the client's overall well-being.

The Home Care - Care Plan template consists of the following:

Presenting Situation / Background Information

Notes and information about the client's situation and areas that will be the focus of the care plan. The presenting situation may include clinical judgments about actual or potential individual, family or community experiences or responses to health problems or life processes. The presenting situation is used to help define the scope of the plan of care for the client and drives interventions and client objective.

Comments and Contingency Plan

Additional information and direction to the provider/worker going into the client's home such as what to do or who to contact if the client is not home or is not allowing the worker into the home; alternative location of a key to the household; alternative place the client could stay if the client cannot be managed in current living situation

Objectives / Expected Outcomes / Goals

The desired outcome or change in the client's condition due to the actions and interventions outlined

in the Provider Schedule. The goal may be general such as improved nutritional status overall or a specific outcome such as the client's blood sugars will be in normal range. Change in RAI-HC Outcome scores over time such as improvement in the Depression Rating Scale or the MAPLE score are excellent measurable objectives.

Once the Care Plan template is completed, a **care plan report** can be generated that contain select client demographic information as well as the care plan details. These reports are will provide the home care professional with the information needed during client interactions.

The Care Planning took will be deployed to our HCRS sites beginning Fall 2014.

2014 Canadian InterRAI Conference October 6-9, 2014

If possible, plan to attend the 8th Canadian interRAI Conference, to be held in Winnipeg, Manitoba. This conference brings together researchers, policy makers and practitioners using the interRAI system of instruments in community and home care, residential/long term care, acute care, assisted living, mental health and palliative care. These evidence based electronic instruments capture client / patient assessment information that is used to support care planning and delivery, quality improvement, health system

management and policy development.



Education/Training

Please remember to advise our office as soon as possible when a new RN for Home Care has been hired. You can do this by completing the form titled "HCRS Project Notice of Staffing Change." If you need another copy of this form, please go to www.onehealth.ca, then over to the 'forms tab', choose Home and Community Care, you'll find the form there. Otherwise, contact our office and we will send you a copy of the form.

All new staff must take the FNIHB mandatory training.

This year, our face to face training for 'Coding the RAI for Beginners' is tentatively scheduled for September 30th and October 1st, 2014, so if you haven't taken the training and belong to a HCRS site, please let me know as soon as

possible so that we can invite them to these training sessions.

Please note, for all CIHI web based training, can be found at:
<https://learning.cihi.ca/users/index.aspx>

You will have to create a user name and password before registering, be sure to indicate that you're a FNIHB Alberta participant so that you will not be charged. Please contact our office if you require assistance with registration.

Who should I call?

Help Desk Numbers

For hardware problems (such as unable to turn on computer or computer screen is frozen, etc.), call TSAG:
1-888-999-3356.

For issues when logged into *Momentum* software, call Kelly at
1-877-231-3836, ext. 296.

For information on the HCRS project, please contact Toby Pascal, Project Manager
780-495-3963
toby.pascal@hc-sc.gc.ca

Thank you!