



# RAI-HC UPDATE

## Home Care Reporting System – HCRS interRAI Contact Assessment (RAI-CA) and interRAI Home Care (RAI-HC)

Welcome to our combined Summer/Fall 2014 HCRS Update.

Summer 2014 was busy! Our pilot sites have been receiving their eReports and gaining a better understanding of their client workload. This information will help in planning for the future of their home care program in their respective communities.

Not only are they receiving eReports for the RAI-HC, but for the RAI-CA as well, and I am pleased to say we are among the first in Canada to have submitted data for the RAI-CA! Congratulations to all sites who received eReports for both assessments!

### 2014 interRAI Conference

Sandra Shade, Home Care Manager from Blood Tribe will present at the [2014 interRAI Conference](#) in Winnipeg, Manitoba in October. Sandra will speak on the HCRS project in the Blood Tribe and how having the data has improved her community's planning. Way to go, Sandra, and best of luck!

### New Sites!

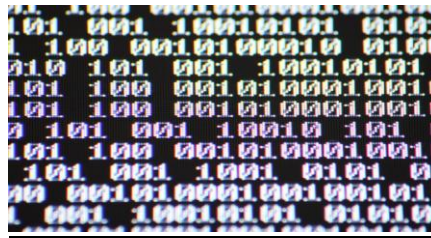
We're pleased to announce that we have three new sites representing eight new communities on board with HCRS:

- Maskwacis (Ermineskin, Montana, Samson and Louis Bull)
- Beaver Lake
- Little Red River Cree Nation (John D'or, Fox Lake and Garden River)

With these new sites we now have a total of 21 communities working on the HCRS.

If your community wants to start using the HCRS, please let us know as soon possible so that we can start engaging with you.

### HCRS Data Upload



Q4 data for the period of January – March 2014 has been uploaded. A huge thank you to all our sites that had their data uploaded to the [Canadian Institute of Health Information \(CIHI\)](#)! Soon these sites will be receiving eReports from CIHI to

support their planning for the future of their community.

Please note, our next data upload will be for Q1 (April – June 2014), so please ensure to have all your records entered so that you too will receive eReports to aid you in planning.

Remember, if you're having difficulty getting started or have forgotten your user name and password, please call us at 780-495-3963.

### Education/Training

Geri St. Louis from CIHI to delivered training on '*Coding the RAI for Beginners*' in September. Ten people participated in the training, some from new sites and a few from existing sites. There are two sessions being offered in October:

#### Software Training

(Two-day session)

October 28, 2014 8:30-16:00

October 29, 2014 8:30-12:00

Location: [NAIT](#) in Edmonton

Note: This training is for new users.

#### Care Planning Module

October 29, 2014 13:00-16:30

Location: [NAIT](#) in Edmonton

Note: This training is for experienced assessors.

If you are at an HRCS site and have not taken any training, please let me know as soon as possible by phone: 780-495-

3963 or by email:  
[toby.pascal@hc-sc.gc.ca](mailto:toby.pascal@hc-sc.gc.ca).

All CIHI web-based training can be found here:  
<https://learning.cihi.ca/users/index.aspx>. You will have to create a user name and password before registering. Be sure to indicate that you're a FNIHB-Alberta participant so that you will not be charged. Please contact our office at 780-495-3963 if you require assistance with registration.

### ***Who should I call?***

#### **Help Desk Numbers**

For hardware problems (e.g. unable to turn on computer, computer screen is frozen, etc.), call TSAG:  
**1-888-999-3356**

For issues when logged into *Momentum* software, call Kelly:  
**1-877-231-3836, ext. 296**

For information on the HCRS project, please contact Toby Pascal, Project Manager:  
**780-495-3963**  
[toby.pascal@hc-sc.gc.ca](mailto:toby.pascal@hc-sc.gc.ca)

*Thank you!*

## **Communities currently using HCRS**

