

Non-Insured Health Benefits

Information for Northwest Territories Evacuees:

As the situation remains fluid, the most current information for NWT Evacuees can be found here: <https://www.gov.nt.ca/en/public-safety>

The Non-Insured Health Benefits (NIHB) program provides [eligible First Nations and Inuit clients](#) with coverage for a range of health benefits that are not covered through other:

- social programs
- private insurance plans
- provincial or territorial health insurance

What the program covers

The program provides coverage for the following medically necessary goods and services: vision care, dental care, mental health counselling, medical supplies and equipment, prescription and over-the-counter medications, medical transportation to access medically required health services not available on reserve or in the community of residence.

Clients that are on travel status, or are in need of medical transport are to contact their regular:

- **Beaufort Region:**
 - Phone 867-678-8034
 - Fax: 867-777-2921
 - Email: Inuvik_medicaltravel@gov.nt.ca
- **Yellowknife Region:**
 - Phone: 867-669-4115 (7am-11pm)
 - Afterhours: 867-669-4115
 - Fax (24 hour) 867-920-2172
 - Email: ykmedicaltravel@gov.nt.ca

Mental Wellness Resources:

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| <ul style="list-style-type: none">▪ Hope for Wellness Help Line - 1-855-242-3310 or www.hopeforwellness.ca▪ Wellness Together Canada: Mental Health and Substance Use Support (https://www.wellnesstogether.ca/en-ca/)▪ Addiction Helpline – 1-866-332-2322 or https://www.albertahealthservices.ca/findhealth/Service.aspx?id=1008399&serviceAtFacilityID=1047128▪ Community Resources – 211 Alberta (https://ab.211.ca/) | <ul style="list-style-type: none">▪ Family Violence – Find Supports – 310-1818 or https://www.alberta.ca/family-violence-find-supports▪ Kids Help Phone – 1-800-668-6868 or https://kidshelpphone.ca/call/▪ Mental Health Helpline – 1-877-303-2642 or https://www.albertahealthservices.ca/findhealth/Service.aspx?id=6810&serviceAtFacilityID=104713▪ MyHealth.Alberta.ca: List of Important Numbers https://myhealth.alberta.ca/pages/emergency-phone-numbers.aspx |
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