

NON-INSURED HEALTH BENEFITS

Indigenous Services Canada - Ontario Contacts



NIHB MAIN CONTACTS

| | |
|---|--|
| Client Line – general questions on all areas | 1-800-640-0642 |
| Emergency Line – urgent questions | 343-550-6695 |
| Secure Fax – urgent needs | 613-952-7054 |
| Website | www.canada.ca/NIHB |
| Mailing Address | 10 Wellington St., Suite 1455 Gatineau, QC K1A 0H4 |

BENEFIT AREAS

Vision Care 1-800-881-3921, option #1 Fax: 1-800-806-6662

Medical Supplies & Equipment 1-800-881-3921, option #2 Fax: 1-800-806-6662

Mental Health 1-800-881-3921, option #4 Fax: 1-800-806-6662

Dental

Client Line 1-855-618-6291 Fax: 1-855-618-6290

Orthodontic Services 1-866-227-0943 Fax: 1-866-227-0957

Email nihb-ssna@sac-isc.gc.ca

Prescription Medications – Drug Exception Centre

Client Line English 1-800-580-0950, ext. #3 French 1-800-281-5027

Fax Ottawa 1-613-957-3566 Ontario 1-877-789-4379

Email nihb-ssna@hc-sc.gc.ca

Medical Transportation

Southern Ontario 1-800-881-3921, option #3 Email: onnihbtrans-ssna@sac-isc.gc.ca

Thunder Bay 1-877-779-7749 Email: nihbmt.tbay@sac-isc.gc.ca

Sioux Lookout 1-888-283-8885 or 1-807-737-5844

Email: slnihbmedtravel-voyagemedssna@sac-isc.gc.ca

PAYMENTS

Medical Transportation Invoices & Payments

Client Line 1-800-881-3921, option #5

Email onnihbinvoices-facturesssna@sac-isc.gc.ca

Mental Health, Vision Care, and Medical Supplies & Equipment

Reimbursement Payments through Express Scripts Canada

Client Line 1-888-441-4777

Teletypewriter 1-888-431-0065

Provider Line 1-888-511-4666

Website <https://nihb-ssna.express-scripts.ca>

NIHB PROGRAM MANAGERS AND SUPERVISORS

Senior Manager – Program Delivery

Julie Caves 343-549-5371 julie.caves@sac-isc.gc.ca

Manager – Program Delivery

Shelley Hakala 807-357-8879 shelley.hakala@sac-isc.gc.ca

Manager – Vision Care, Mental Health, Medical Supplies and Equipment

Patricia Villeneuve 343-572-5690 patricia.villeneuve@sac-isc.gc.ca

Manager – Contribution Agreements

Heidi Porter 807-357-7786 heidi.porter@sac-isc.gc.ca

Program Officer – Medical Transportation, Sioux Lookout

Candy Rubenick 807-374-0146 candy.rubenick@sac-isc.gc.ca

Program Officer – Medical Transportation, Thunder Bay

Kelly Spencer 343-575-1133 kelly.spencer@sac-isc.gc.ca

Program Officer – Medical Supplies and Equipment

Penny Lynn Little 613-878-7567 pennylynn.little@sac-isc.gc.ca

Program Officer – Vision Care and Mental Health

Aimee Racine 613-433-4128 aimee.racine@sac-isc.gc.ca

Manager – Payments

Lauren Harris 343-597-7214 lauren.harris@sac-isc.gc.ca

Program Officer – Payments

Tina Bird 613-408-3793 tinas.bird@sac-isc.gc.ca

Regional Pharmacist

Dylan Radke 343-571-5573 dylan.radke@sac-isc.gc.ca

OTHER HELPFUL CONTACTS

Jordan's Principle

1-855-572-4453 Fax: 1-833-495-1227

Email: onprincipedejordantm-onjordansprinciplemt@sac-isc.gc.ca

Hope for Wellness Line Help Line

1-855-242-3310 www.hopeforwellness.ca

Indian Residential School Client Line

1-888-301-6426

Aboriginal Affairs and Northern Development Canada Registration (9 am – 7 pm)

1-800-567-9604

Ontario Health Insurance Plan (OHIP)

1-866-532-3161

Provincial Health Insurance Card

1-866-797-0000 www.ontario.ca

Weeneebayko Area Health Authority (WAHA) Travel Office

1-855-336-2947 Fax: 1-705-336-2637

Ininew Patient Services

613-544-3400 Email: referralsIPS@kingstonhsc.ca

Sioux Lookout First Nation Health Authority (SLFNHA)

807-737-5080 Email: discharge@slfnha.com

Wequedong Lodge of Thunder Bay

807-625-6039 Email: dc@weqlodge.org