

NON-INSURED HEALTH BENEFITS

Indigenous Services Canada - Ontario Contacts



NIHB MAIN CONTACTS

Client Line – general questions on all areas **1-800-640-0642**
Emergency Line – urgent questions 343-550-6695
Secure Fax – urgent needs 613-952-7054
Website www.canada.ca/NIHB
Mailing Address 10 Wellington St., Suite 1455 Gatineau, QC K1A 0H4

BENEFIT AREAS

Vision Care 1-800-881-3921, option #1 Fax: 1-800-806-6662
Medical Supplies & Equipment 1-800-881-3921, option #2 Fax: 1-800-806-6662
Mental Health 1-800-881-3921, option #4 Fax: 1-800-806-6662
Dental
Client Line 1-855-618-6291 Fax: 1-855-618-6290
Orthodontic Services 1-866-227-0943 Fax: 1-866-227-0957
Email nihb-ssna@sac-isc.gc.ca

Prescription Medications – Drug Exception Centre

Client Line English 1-800-580-0950, ext. #3 French 1-800-281-5027
Fax Ottawa 1-613-957-3566 Ontario 1-877-789-4379
Email nihb-ssna@hc-sc.gc.ca

Medical Transportation *(more on page 2)*

Southern Ontario 1-800-881-3921, option #3 Email: onnihbtrans-ssna@sac-isc.gc.ca
Thunder Bay 1-877-779-7749 Email: nihbmt.tbay@sac-isc.gc.ca
Sioux Lookout 1-888-283-8885 or 1-807-737-5820
Email: slnihbmedtravel-voyagemedssna@sac-isc.gc.ca

PAYMENTS

Medical Transportation Invoices & Payments

Client Line 1-800-881-3921, option #5
Email onnihbinvoices-facturesssna@sac-isc.gc.ca

Mental Health, Vision Care, and Medical Supplies & Equipment

Reimbursement Payments through Express Scripts Canada

Client Line 1-888-441-4777
Provider Line 1-888-511-4666
Website <https://nihb-ssna.express-scripts.ca>

ADDITIONAL MEDICAL TRANSPORTATION CONTACTS

After Hours Urgent Medical Transportation – All Ontario

Monday – Friday, 4 pm – 8 am CST 1-833-675-3081
Weekends & Holidays, 8 am – 4 pm CST 1-888-283-8885

Sioux Lookout Area Medical Transportation – Sioux Lookout First Nations Health Authority:

Monday – Friday, 8 am – 4 pm CST 1-807-737-5080
After Hours, 4 pm – 10 pm CST 1-833-633-8728
Accommodations 1-807-737-3850

NIHB PROGRAM MANAGERS AND SUPERVISORS

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Program Officer – Medical Transportation, Thunder Bay

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Program Officer – Medical Supplies and Equipment

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Program Officer – Vision Care and Mental Health

Aimee Racine 613-433-4128 aimee.racine@sac-isc.gc.ca

Program Officer – Payments

Lauren Harris 343-597-7214 lauren.harris@sac-isc.gc.ca

OTHER HELPFUL CONTACTS

Jordan's Principle

1-855-572-4453

Fax: 1-833-495-1227

Email: jordansprincipleon-principedejordan@sac-isc.gc.ca

Hope for Wellness Line Help Line

1-855-242-3310

www.hopeforwellness.ca

Indian Residential Schools Resolution Health Support Program – Client Line

1-888-301-6426

Indigenous Services Canada Indian Status Registration (9 am – 7 pm)

1-800-567-9604

Ontario Health Insurance Plan (OHIP)

1-866-532-3161

Provincial Health Insurance Card

1-866-797-0000

www.ontario.ca

Weeneebayko Area Health Authority (WAHA) Travel Office

1-855-336-2947

Fax: 1-705-336-2637

Ininew Patient Services

613-544-3400

Email: referralsIPS@kingstonhsc.ca

Sioux Lookout First Nation Health Authority (SLFNHA)

807-737-5080

Email: discharge@slfnha.com

Wequedong Lodge of Thunder Bay

807-625-6039

Email: dc@weqlodge.org



Visit the NIHB website
www.canada.ca/NIHB

~ September 2024 ~