Find help here.

Emergency evacuation information for

Indigenous Peoples living in Ontario

Be prepared and take action





- Make an emergency kit with at least 72 hours worth of supplies: medications, IDs and essential items.
- Tune in radio, television or local social media for weather warnings, advisories or information about evacuation plans.
- When evacuation is necessary, be prepared to leave immediately.
- Follow the routes specified by officials. Don't take shortcuts. They could lead you to a blocked or dangerous area.



Mental health support can be reached any time through the Hope for Wellness Help Line.

Call: 1-855-242-3310 Chat: hopeforwellness.ca

Visit canada.ca/indigenousevacuations for a full list of national resources.

Support for evacuees

Status cards

1-800-567-9604

If your card has been lost, stolen, damaged or destroyed, request a Temporary Confirmation of Registration Document (TCRD). Call or visit any regional office. TCRD can be mailed to you.

Non-Insured Health Benefits (NIHB) 1-800-640-0642

The Ontario Client Line is toll free and can help refill/replace items covered under NIHB (e.g. prescription medication) for eligible individuals. To contact other NIHB supports call:

Medical transportation

1-888-283-8885 | Sioux Lookout 1-877-779-7749 | Thunder Bay 1-800-881-3921 | Ottawa 1-833-675-3081 | Ontario after hours

 Drug Exception Centre
 1-800-580-0950

 Dental services
 1-855-618-6291

 Orthodontic services
 1-866-227-0943

Visit canada.ca/nihb-contacts for more.

Support for First Nations & Inuit children 1-855-572-4453

Jordan's Principle and Inuit Child First Initiative ensure that children have access to the products, services and support they need.

Regional travel guide

Ontario 511 can help with emergency planning and evacuation. Call 511 or check 511on.ca for road closures, weather, and other impacts on safe travel in your area.

