

Are you unable to work due to the wildfires?

- 1) All evacuees who meet the 7-day requirement can apply for the **Emergency Payment** at alberta.ca/emergency using an [Alberta.ca Account](http://alberta.ca/Account). Applicants will need a personal email address and a bank account.
- 2) Apply for **Employment Insurance (EI)** benefits as soon as possible, even if your employer has not yet issued a Record of Employment:
 - Service Canada Outreach Support Centre [1-877-631-2657](tel:1-877-631-2657)
 - <https://www.canada.ca/en/services/benefits/ei.html>
- 3) **If you are currently receiving Employment Insurance:** To ensure timely delivery of benefits, those who have not signed up yet are encouraged to sign up for direct deposit. Those affected by hazardous weather can change their address to ensure they receive their cheques.
 - To sign up or to make a change, you can send an eServiceCanada request online <https://eservices.canada.ca/en/service/>. A representative will contact you by telephone within 2 business days. You can also call 1-800-206-7218.
 - Those who still receive paper cheques are encouraged to visit Canada Post as they are offering free mail forwarding up to 12 months for customers affected by wildfires. The website will have updates and alternative delivery arrangements or pick-up locations. Register at <https://www.canadapost-postescanada.ca/cpc/en/personal/receiving/manage-mail/mail-forwarding.page> using a credit card to authenticate identity. No fee will be charged
- 4) If you are **not** eligible for Employment Insurance:
 - And your primary address is **on-reserve**: contact your Band's Social Office to apply for Income Assistance. If you do not have the contact information, call or email John Porthukaran john.porthukaran@sac-isc.gc.ca or 780-616-5146 for assistance.
 - And your primary address is **off-reserve**: contact the Alberta Supports Contact Centre at 1-877-644-9992, or in Edmonton 780-644-9992

